



YOUR HEALTH AND SAFETY IS OUR PRIORITY

In response to the current and ever changing environment due to COVID-19 we would like to reassure you that we are staying focused on the facts and official updates provided by the Victorian Government referenced at www.health.gov.au

Please see below what the new stage 4 restrictions mean for Thermotek Windows

If you have a consultation booked: We will keep your existing appointment time and convert this to a virtual consultation, our consultant will call you at the time of your appointment and discuss all your needs for your quotation, we can FaceTime or Skype to showcase our design and colour options and guide you on how to take your window/door measurements, we will discuss your window/door design options and then we will prepare your quotation.

If you have a window/door replacement booked: Unfortunately due to the new restrictions we will need to reschedule your installation, rest assured we will be in contact with you very soon to re-book your installation.

If you have a window/door installation for a NEW BUILD: Under the new stage 4 restrictions we can still complete your installation HOWEVER you need to ensure there are no more than 5 people on site. We will install your new windows and doors to our usual high standard.

If you would like to chat with us or discuss an existing quotation? No problem! Our team are still available, we are working remotely and certainly here for any of your needs, feel free to call us on: 1300 663 861.

We are committed to ensuring the protection of our Clients and Technicians.

Please advise us if you are unwell or within a self-isolation timeframe and we will reschedule your installation.

Thank you for your support as we adapt to these changing times together, if you have any questions please contact us on 1300 663 861 .

Stay Safe
Kind Regards,

The Thermotek Windows & Doors Team.